

Travel Insurance with COVID-19 Medical Expense Coverage

The pandemic has changed the way you travel. Whether traveling for business or visiting loved ones, we are always looking for ways to protect you. At Starr, we make it our business to understand your needs. We put ourselves in your shoes because we act and think locally, and we develop products based on what everyone needs to protect themselves and their family.

Highlights

- Up to USD 250,000 for ASSIST CARD and up to PHP 2,500,000 for TraveLead Medical Expense Coverage for non COVID-19 and non pre-existing illnesses
- Up to USD 50,000 or PHP 2,500,000 Medical Expense Coverage due to COVID-19 infection abroad
- Option for a plan valid worldwide including Schengen States
- Maximum of 180 days coverage for Short Term Plans
- Has round-the-clock hotline service by ASSIST CARD

Eligibility

- Purchase before departure
- Departing out of the Philippines
- Ages between 6 months to 85 years old for TraveLead and 1 to 80 years old for ASSIST CARD

Medical Expenses for COVID-19

- This policy covers travel medical expenses in connection with or arising from severe acute respiratory syndrome Coronavirus disease (COVID-19) up to USD 50,000 or PHP 2,500,000

Exclusions

Any loss resulting from the following are not covered:

- Denial of entry upon arrival within itinerary whether pre-departure from origin point, in-transit at connection points or at final destination
- Change of travel decision due to fear of COVID-19 infection during pre-departure, at connecting points or at final destination

TraveLead Schedule of Benefits

SCHEDULE OF BENEFITS	SUM INSURED / PERSON (PHP)	
	Essential	Extra
Cover		
Section 1 - Accidental Death and Disablement Pays for death or permanent disablement arising within 12 months of an incident while in a common carrier	1,000,000	1,200,000
Section 2 - Burns Benefit Pays for second or third degree burns as a result of an injury	100,000	120,000
Section 3 - Medical Expenses Pays actual expenses for treatment of injury or sickness	1,000,000 (Sub-limit as below)	2,500,000 (Sub-limit as below)
(a) COVID-19 Cover Pays medical expense due to COVID-19 infection abroad	Up to 1,000,000	Up to 2,500,000
(b) Follow-up Medical Expense Reimburses medical expenses incurred within 30 consecutive days after returning to the Philippines	100,000	250,000
(c) Overseas Hospital Cash Pays cash benefit for each day of hospital confinement due to injury or sickness while abroad	500/day and 5,000/trip	1,000/day and 10,000/trip
(d) First Medical Assistance In Case of Pre-existing Illness Pays for urgent medical assistance in case of sudden and acute illnesses	15,000	25,000
(e) Amateur Sports Pays for medical treatment for injuries sustained from recreational sport activities during a trip abroad	Included	Included
Section 4 - Global Emergency Assistance Services		
(a) Round-the-clock Hotline Service Provides a 24-hour hotline for travel assistance, business concierge and medical assistance	Included	Included
(b) Emergency Medical Evacuation and Repatriation Provides emergency medical evacuation and repatriation due to serious injury or sickness	Included	Included

Travel Insurance with COVID-19 Medical Expense Coverage | Cont'd

TravelLead Schedule of Benefits (cont'd)

Cover	SUM INSURED / PERSON (PHP)	
	Essential	Extra
(c) Compassionate Visit		
(1) Hospitalization of insured Person Pays for the cost of airfare and accommodation of one relative or friend or immediate family member up to 5 consecutive nights	Travel Expense plus up to 5,000/day	Travel Expense plus up to 5,000/day
(2) Death of insured Person Pays for the cost of airfare and accommodation of one immediate family member up to 5 consecutive nights	Travel Expense plus up to 5,000/day	Travel Expense plus up to 5,000/day
(3) Death of immediate Family Member Pays for the cost of roundtrip airfare returning to the Philippines	Roundtrip Airfare	Roundtrip Airfare
(d) Return of Child(ren) Pays for the cost of one way airfare for sending back an unattended child during the hospitalization of the Insured Person	Airfare	Airfare
(e) Repatriation of Mortal Remains Pays for the return of remains to the Philippines of the Insured Person as a result of sickness or injury	Covered	Covered
Section 5 - Personal Baggage Pays for the loss or repair of damaged baggage, personal effects subject to below sub-limits	50,000	50,000
▫ Sub-limit per item / pair / set of articles	7,000	7,000
▫ Sub-limit for laptop computer	8,000	10,000
Section 6 - Baggage Delay Pays for the emergency purchase of necessary clothing or toiletries due to baggage delay after 6 hours while abroad	Up to 5,000	Up to 5,000
Pays cash benefit for baggage delay after 6 hours upon return to the Philippines	1,500	1,500
Section 7 - Personal Money Pays for loss of cash, signed traveller's cheque or money order due to theft, robbery or burglary	Up to 5,000	Up to 10,000
Section 8 - Document Loss Reimburses the cost of replacing the lost travel documents, additional travel and/or accommodation expenses due to theft, robbery, burglary with maximum limit per day for travel and accommodation expenses	50,000	50,000
▫ Maximum per day limit for travel and accommodation expenses	Up to 8,000/day	Up to 10,000/day
Section 9 - Travel Delay and Reroute		
(a) Travel Delay Pays cash benefit for common carrier delay due to strike, riot, civil commotion, hijack, adverse weather or mechanical fault after 6 hours	2,000 per 6hrs/max to 20,000	2,000 per 6hrs/max to 20,000
(b) Reroute Reimburses the additional travel expenses incurred for re-routing if the common carrier is cancelled or delayed for over 12 hours due to above reasons	20,000	20,000
Section 10 - Trip Cancellation Pays for loss of travel fare, land arrangements, including entrance fees and/or accommodation expenses paid in advance in the event of trip cancellation due to: death, serious sickness of Insured Person / immediate family member / travel companion / business partner; witness summons, compulsory quarantine or jury service of an Insured Person; strike, riot or civil commotion, adverse weather conditions or infectious disease at the planned destination; serious damage to the Insured Person's residence from fire or flood	Up to 150,000	Up to 150,000
Section 11 - Trip Curtailment Pays for loss of travel fare, land arrangements, including entrance fees, and/or accommodation expenses incurred for trip curtailment due to: death, serious injury, serious sickness of an Insured Person / immediate family member / travel companion / business partner; strike, riot or civil commotion, adverse weather conditions or infectious disease at the planned destination	Up to 150,000	Up to 150,000
Section 12 - Personal Liability Pays for legal cost in respect of accidental bodily injury or property damage to third-party due to negligence	Up to 2,000,000	Up to 2,500,000
Section 13 - Rental Vehicle Excess Reimburses the excess of the rented vehicle insurance, in case the rented vehicle is stolen, damaged or involved in a collision	Up to 5,000	Up to 10,000
Section 14 - Loss of Credit Card Reimburses monetary loss of credit card as a direct result of theft, robbery or burglary	Up to 5,000	Up to 10,000

Essential Plan - valid worldwide excluding Schengen States

Extra Plan - valid worldwide including Schengen States

Travel Insurance with COVID-19 Medical Expense Coverage | Cont'd

Sample Premium Computation for TraveLead (in PHP)

Age Bracket	6 Months to 75 Years Old		76 to 80 Years Old		81 to 85 Years Old	
Days	Essential	Extra	Essential	Extra	Essential	Extra
1	423.75	611.25	697.50	1,022.50	971.25	1,433.75
5	592.50	877.50	1,035.00	1,555.00	1,477.50	2,232.50
10	955.00	1,433.75	1,760.00	2,667.50	2,565.50	3,901.25
15	1,247.50	1,893.75	2,345.00	3,587.50	3,442.50	5,281.25
30	2,253.75	3,447.50	4,357.50	6,695.00	6,461.25	9,942.50
60	4,203.75	6,447.50	8,257.50	12,695.00	12,311.25	18,942.50
90	6,153.75	9,447.50	12,157.50	18,695.00	18,161.25	27,942.50
120	8,103.75	12,447.50	16,057.50	24,695.00	24,011.25	36,942.50
150	10,053.75	15,447.50	19,957.50	30,695.00	29,861.25	45,942.50
180	12,003.75	18,447.50	23,857.50	36,695.00	35,711.25	54,942.50

ASSIST CARD Schedule of Benefits

SCHEDULE OF BENEFITS	SUM INSURED / PERSON (USD)			
	Cover	AC250	AC60	AC35
Section 1 - Accidental Death and Disablement Pays for death or permanent disablement arising within 12 months of an incident Includes accident while in a common carrier		100,000	40,000	40,000
Section 2 - Burns Benefit Pays for second or third degree burns as a result of an injury		10,000	2,500	2,000
Section 3 - Medical Expenses Pays for actual hospital confinement for treatment of injury or non pre-existing illness		250,000 (Sub-limit as below)	60,000 (Sub-limit as below)	35,000 (Sub-limit as below)
(a) COVID-19 Cover Pays medical expense due to COVID-19 infection abroad		Up to 50,000	Up to 50,000	Up to 35,000
(b) Follow-up Medical Expense Pays cost of airfare and accommodation of one immediate family member up to 5 consecutive nights		Up to 2,500	Up to 2,500	Up to 2,500
(c) First Medical Assistance In Case of Pre-Existing Illness Pays for urgent medical assistance In Case of sudden and acute illnesses		Up to 500	Up to 300	Up to 300
(d) Cashless Outpatient Pays for medical examinations that do not require confinement		Included	Included	Included
(e) Dental Emergency Pays for emergency dental service in case of infection or trauma up to USD300 per tooth		Up to 700	Up to 500	Up to 500
(f) Ambulatory Medication Emergency Pays for outpatient emergency care including diagnosis, observation, consultation, treatment, intervention and rehabilitation services		Up to 2,500	Up to 1,000	Up to 800
(g) Prostheses and Ortheses Pays for expenses due to accident for prostheses, ortheses, synthesis or mechanical-help devices of any type, either of internal or external use such as orthopedic articles, splints, crutches or respirators		Up to 5,000	Up to 2,500	Up to 1,300

Travel Insurance with COVID-19 Medical Expense Coverage | Cont'd

ASSIST CARD Schedule of Benefits (cont'd)

Cover	SUM INSURED / PERSON (USD)		
	AC250	AC60	AC35
Section 4 – Starr Global Emergency Assistance Services			
(1) Round-the-clock Hotline Service Provides a 24-hour hotline for travel assistance, business concierge and medical assistance	Included	Included	Included
(2) Emergency Medical Evacuation and Repatriation Provides emergency medical evacuation and repatriation due to serious injury or sickness	Actual Cost	Actual Cost	Actual Cost
(3) Hospital Admission Guarantee Provides guaranteed payment of hospital admittance fees (for non pre-existing illness)	Up to 20,000	Up to 20,000	Up to 10,000
(4) Compassionate Visit			
(a) Hospitalization of Insured Person, Max 5 Consecutive Nights Pays for cost of airfare and accommodation of one relative or friend up to 5 consecutive nights	100 per day / max of 500	100 per day / max of 400	100 per day / max of 400
(b) Death of Insured Person Pays cost of airfare and accommodation of one immediate family member up to 5 consecutive nights	100 per day / max of 500	100 per day / max of 400	100 per day / max of 400
(c) Death of Immediate Family Member of the Insured Pays for cost of roundtrip airfare returning to the Philippines	Roundtrip airfare	Roundtrip airfare	Roundtrip airfare
(5) Return of Dependent Child(ren) and/or Elderly People Pays for cost of one way airfare for sending back an unattended child or elderly person during the hospitalization of the Insured	Airfare	Airfare	Airfare
(6) Repatriation of Mortal Remains Pays for return of remains to the Philippines of the Insured Person, as a result of sickness or injury	Actual Cost	Actual Cost	Actual Cost
(7) Transmission of Urgent Messages Transmits urgent and justified messages from the Insured Person, related to any of the events included within the ASSIST CARD services, to the Insured Persons' relatives or employer	Included	Included	Included
(8) Hotel Expenses Due to Convalescence Pays for hotel lodging expenses for bed rest after hospitalization	180 per day / max of 1,000	180 per day / max of 900	180 per day / max of 900
Section 5 - Personal Baggage			
Pays per whole piece of checked-in baggage lost			
○ Assistance in the location of Lost Baggage	Included	Included	Included
○ Indemnity due to Loss of Checked-In Baggage	1,200 per piece if lost	1,200 per piece if lost	1,200 per piece if lost
Section 6 - Baggage Delay While Abroad			
Pays for emergency purchase of necessary clothing or toiletries due to baggage delay after 6 hours while abroad			
○ After 6 hours	100	50	50
○ For each 12 hours of subsequent delay	100 / max of 500	50 / max of 300	50 / max of 300
○ After 10 days	Up to 1,200	Up to 1,200	Up to 1,200
Section 7 - Document Loss Reimburses replacement cost of lost travel documents, additional travel and/or accommodation expenses due to theft, robbery or burglary	Up to 300	Up to 300	Up to 300
Section 8 - Travel Delay and Missed Connection Flight			
Pays cash benefit for common carrier delay due to strike, riot, civil commotion, hijack, adverse weather or mechanical fault after 6 hours Missed Connection Flight reimburses hotel accommodation and restaurant meals or refreshments as a result of the said delay, the flight is cancelled or delayed for over six (6) hours from the time specified in the original itinerary The Insured Person may claim under one benefit only for this section	100 per 6 hours / max of 400	100 per 6 hours / max of 300	100 per 6 hours / max of 200
Section 9 - Trip Cancellation			
Pays for travel and/or accommodation expenses in the event of trip cancellation due to: death, serious injury, serious sickness of Insured Person / immediate family member / travel companion / business partner; witness summons, compulsory quarantine or jury service of an Insured Person; strike, riot or civil commotion, adverse weather conditions or infectious disease at the planned destination; serious damage to the Insured Person's residence from fire or flood	Up to 500	Up to 400	Up to 300

Travel Insurance with COVID-19 Medical Expense Coverage | Cont'd

ASSIST CARD Schedule of Benefits (cont'd)

SCHEDULE OF BENEFITS	SUM INSURED / PERSON (USD)		
	Cover	AC250	AC60
Section 10 - Trip Curtailment Pays for travel and/or accommodation expenses in the event of the trip curtailment due to: death, serious injury, serious sickness of Insured Person / immediate family member / travel companion / business partner; strike, riot or civil commotion, adverse weather conditions or infectious disease at the planned destination	Up to 500	Up to 400	Up to 300
Section 11 - Personal Liability Pays for legal cost in respect of accidental bodily injury or property damage to the third-parties due to negligence	Up to 10,000	Up to 8,000	Up to 6,000
Section 12 - Rental Vehicle Excess Reimburses the excess of the rented vehicle insurance, in case the rented vehicle is stolen, damaged or involved in a collision	Up to 300	Up to 200	Up to 100
Section 13 - Loss of Credit Card Reimburses monetary loss of credit card as a direct result of theft, robbery or burglary	Up to 300	Up to 200	Up to 100
Section 14 - Staff Replacement Pays for the cost of airfare of a replacement staff if original Insured is hospitalized during a business trip	Up to 500	Up to 500	Up to 500

AC35 - valid worldwide excluding Schengen States

AC60 and AC250 - valid worldwide including Schengen States

Sample Premium Computation for ASSIST CARD (in USD)

Age Bracket	1 to 71 Years Old			71 to 80 Years Old	
	AC250	AC60	AC35	AC60	AC35
Days					
1	25.84	21.53	19.43	32.25	29.04
5	49.20	39.67	37.15	59.24	55.22
10	88.40	73.33	68.31	109.48	101.44
15	105.59	87.00	79.46	129.73	117.66
30	187.19	153.99	140.92	229.45	208.32
60	392.38	319.98	303.85	476.90	449.64
90	597.56	485.97	466.77	724.36	690.96
120	802.75	651.96	629.70	971.81	932.28
150	1,007.94	817.95	792.62	1,219.26	1,173.60
180	1,213.13	983.94	955.54	1,466.71	1,414.92

Global Emergency Assistance Service

- Starr Global Emergency Assistance Services is supported by Assist Card which is one of the subsidiaries of Starr Insurance Companies. Assist Card has more than 400,000 service providers in 197 countries and 17,000 cities around the world.

Contacts

24/7 Emergency Hotline
 assistances@assistcard.com
 +632.8.689.6641

Claim Inquires
 claimcare.ph@starrcompanies.com

Customer Care
 Monday - Friday 9:00AM - 5:00PM
 customercare.ph@starrcompanies.com
 +632.8.689.6600

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 The Enterprise Center, 6766 Ayala
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This leaflet is designed to provide a summary of the plan and is not a contract of insurance. All benefits and exclusions are only briefly outlined here. For complete details, please refer to the policy for terms and conditions. This leaflet is for distribution in the Philippines only.

STARR INDIVIDUAL PROGRAM

SHORT TERM TRAVEL INSURANCE

Policy Number >>>

In consideration of the payment of premium by the Policyholder and subject to the terms and conditions of the Policy, We hereby insure the Insured Person in the manner and to the extent provided in the Policy.

All periods of insurance shall begin at 12:01 a.m., Manila standard time, at the place where the Policy was issued and end in accordance with Part IV of this Policy.

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PART I – DESCRIPTION OF COVERAGE

SECTION 1 – ACCIDENTAL DEATH AND DISABLEMENT

1a. Accident while in a Common Carrier

If during the period of insurance the Insured Person sustains an Injury while travelling as a fare paying passenger in any Common Carrier in the course of a Trip which shall within twelve (12) months from the date of Accident result in death or disablement as listed under the following Compensation Table 1, We shall pay the Insured Person or the Insured Person's estate a benefit in accordance with the Percentage of Sum Insured stated in such table.

1b. Other Accidents

If during the period of insurance the Insured Person sustains an Injury in the course of a Trip which shall within twelve (12) months from the date of Accident result in death or disablement as listed under the following Compensation Table 1, We shall pay the Insured Person or the Insured Person's estate a benefit in accordance with the Percentage of Sum Insured stated in such table.

EXPOSURE

If during the period of insurance, by reason of any Accident, the Insured Person is unavoidably exposed to the elements in the course of a Trip and as a direct and unavoidable result of such exposure sustain death or disablement within twelve (12) months from the date of Accident, We shall pay the Insured Person or the Insured Person's estate a benefit in accordance with the Percentage of the Sum Insured stated in the following Compensation Table 1.

DISAPPEARANCE

If during the period of insurance, the body of the Insured Person has not been found within twelve (12) months after the date of the disappearance, sinking or wrecking of an aircraft or other conveyance either on ground or at sea in which the Insured Person was travelling in the course of a Trip, it will be presumed that the Insured Person suffered death resulting from an Accident. In such circumstances, We shall pay the Insured Person's estate a benefit in accordance with the Percentage of the Sum Insured of Event 1 stated in the following Compensation Table 1, subject to the receipt of a signed undertaking by the personal representative(s) of the Insured Person's estate that any such payment shall be refunded to Us if it is later discovered that the Insured Person did not suffer death as a result of the Accident.

EXTENSION

This Policy extends to cover any Injury sustained by an Insured Person during the following periods:

- (i) Travelling directly from the Insured Person's place of residence to the immigration counter in the Philippines within four (4) hours before the scheduled departure time of the Common Carrier in which he/she has arranged to travel for the purpose of starting a Trip; and
- (ii) Travelling directly from the immigration counter to the Insured Person's place of residence in the Philippines within four (4) hours of the actual arrival time of the Common Carrier in which he/she has arranged to travel upon completion of a Trip.

COMPENSATION TABLE 1

Benefit Event	Compensation (Percentage of Sum Insured)	
1. Death	100%	
2. Permanent Total Disablement	100%	
3. Loss of or the Permanent Loss of Use of one or more Limbs	100%	
4. Permanent Loss of Sight of both eyes	100%	
5. Permanent Loss of Sight of one eye	100%	
6. Permanent Loss of Speech and Loss of Hearing	100%	
7. Permanent and incurable insanity	100%	
8. Permanent Loss of Hearing in:		
(a) both ears	75%	
(b) one ear	15%	
9. Permanent Loss of Speech	50%	
10. Permanent Loss of the lens of one eye	50%	
	Right Hand	Left Hand
11. Loss of or the Permanent Loss of Use of four Fingers and Thumb	70%	50%
12. Loss of or the Permanent Loss of Use of four Fingers	40%	30%
13. Loss of or the Permanent Loss of Use of one Thumb		
(a) both joints	30%	20%
(b) one joint	15%	10%
14. Loss of or the Permanent Loss of Use of Fingers		
(a) three joints	10%	7.5%
(b) two joints	7.5%	5%
(c) one joint	5%	2%
15. Loss of or the Permanent Loss of Use of Toes		
(a) all – one foot	15%	
(b) great toe - both joints	5%	
(c) great toe – one joint	3%	

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|-----|--|------|
| 16. | Fractured Leg or Patella with Established Non-Union | 10% |
| 17. | Shortening of leg by at least 5 cm | 7.5% |
| 18. | Permanent disablement not falling under Events 8 to 17 above, We shall in Our absolute discretion pay the Insured Person a benefit which shall be calculated by assessing the degree of disablement relative to the above Percentage of Sum Insured. | |

PROVISIONS FOR SECTION 1

- (a) Benefits shall not be payable for more than one Event stated in Compensation Table 1 in respect of the same Accident. Should more than one Event occur from the same Accident, We shall only be liable for the Event with the greater Percentage of Sum Insured.
- (b) In the event the accumulation of total paid-up benefits in respect of one or more Events stated in Compensation Table 1 of the same Insured Person is below one hundred percent (100%) of the Sum Insured, We thereafter shall only be liable for the remaining balance payable up to one hundred percent (100%) of the Sum Insured.
- (c) The Insured Person's coverage shall be terminated upon occurrence of any loss for which benefit is payable under any one of the above Events 1 to 7 stated in Compensation Table 1.
- (d) When a limb which had been partially disabled prior to sustaining an Injury covered under this Policy and which becomes totally disabled as a result of such Injury, the Percentage of Sum Insured payable shall be determined by Us having regard to the extent of disablement caused by the Injury. No payment however shall be made in respect of the Loss of or the Permanent Loss of Use of a Limb which was totally disabled prior to the Injury.
- (e) If the Insured Person is left-handed and has specifically mentioned this on the application, the Percentage of Sum Insured set out above from Events 11 to 14 inclusive for the various disabilities of right and left hand shall be transposed.
- (f) If the Insured Person is between six (6) months to seventeen (17) years of age at the time of Accident, the maximum Sum Insured for Accidental Death and Disablement shall be restricted to twenty-five percent (25%) of the Sum Insured.

SECTION 2 - BURNS BENEFIT

If during the period of insurance an Insured Person sustains an Injury in the course of a Trip and is diagnosed by a Qualified Medical Practitioner to have suffered any of the Burn Events listed under the following Compensation Table 2, We shall pay the Insured Person a benefit in accordance with the Percentage of Sum Insured for the Burn Event stated in Compensation Table 2.

COMPENSATION TABLE 2

Burn Event	Compensation (Percentage of Sum Insured)
Second Degree or Third Degree Burns	
On 45% or more of body surface	100%
On 27% or more of body surface	60%
On 18% or more of body surface	50%
On 9% or more of body surface	30%
On 4.5% or more of body surface	20%

PROVISIONS FOR SECTION 2

Benefits shall not be payable for more than one of the above Burn Events in respect of the same Accident. Should more than one of the above Burn Events occur from the same Accident, We shall only be liable for the Burn Event with the greater Percentage of Sum Insured.

SECTION 3 - MEDICAL EXPENSES

If during the period of insurance the Insured Person sustains Injury or suffers from Sickness in the course of a Trip which directly results in the necessity of medical treatment outside the Philippines, We shall reimburse the Insured Person in respect of the reasonable and customary costs paid to a Qualified Medical Practitioner, nurse, Hospital and/or ambulance service for medical, surgical, X-ray, hospital or nursing treatment including the cost of medical supplies, ambulance hire or other reasonable means of transportation to/from a Hospital or clinic.

FOLLOW-UP MEDICAL TREATMENT

This Policy extends to cover any follow-up medical expenses incurred, subject to the maximum Sum Insured as stated in the Schedule, within thirty (30) consecutive days after the Insured Person's return to the Philippines provided that the first treatment must have been sought outside the Philippines. Any necessity of Confinement must be arranged within twelve (12) hours after arrival and must be a continuation of the medical attention sought during the Trip. The maximum indemnity of this follow-up medical treatment is equivalent to ten percent (10%) of the Sum Insured of Medical Expenses stated in the Schedule.

OVERSEAS HOSPITAL CASH

If during the period of insurance an Insured Person sustains Injury or suffers from Sickness in the course of a Trip which directly results in the necessity of a Confinement in an overseas Hospital, We shall indemnify the Insured Person a daily benefit for each day of Confinement subject to the maximum Sum Insured stated in the Schedule.

One day of Confinement shall mean the Hospital makes a charge for room and board for the treatment of Injury or Sickness, and successive periods of Confinement due to the same or related causes shall be considered as one Accident or Sickness unless separated by at least ninety (90) consecutive days during which the Insured Person is not Confined to a Hospital as a result of such Accident or Sickness.

FIRST MEDICAL ASSISTANCE IN CASE OF PRE-EXISTING ILLNESS

In the products that explicitly include medical assistance in cases of chronic or pre-existent illnesses, We shall be liable for documented expenses arising from the provision of medical assistance up to the maximum limit for such purpose established in the Schedule of Benefits stated in the Policy, and only in the case of sudden and acute illnesses or accidents, whose urgency is such that requires medical care during the Trip and cannot be postponed to the date of arrival of the Insured to his country of origin. We shall be financially liable for expenses incurred in the resolution of the acute event, but shall not be liable for those treatments aimed at the final resolution of the problem or at the diagnostic research on events previous to the Trip.

AMATEUR SPORTS

This policy extends to cover an event caused by sport practice when performed exclusively as a recreational activity, in settings appropriately designated and as a result of training, practice or active involvement as amateur in any kind of sport competitions, including but not limited to: football, rugby, hockey, tennis, swimming, polo, jet ski, wave runner, snowmobile riding, all terrain vehicle, parasailing, surfing, windsurfing, ice or ground artistic roller skating, etc.

It is explicitly established that this benefit is effective only and exclusively for and in respect of amateur sport practice, being not effective for any purpose of professional practice.

PROVISIONS FOR SECTION 3

(a) In no event shall all the reimbursed medical expenses under this section (including follow-up medical treatment and Overseas Hospital Cash) exceed the Sum Insured of Medical Expenses stated in the Schedule for any one Accident or Sickness. If the Insured Person is entitled to a refund of all or part of such expenses (except Overseas Hospital Cash) from any other source, We shall only be liable for the excess of the amount recoverable from such other source.

SECTION 4 - STARR GLOBAL EMERGENCY ASSISTANCE SERVICES

We have appointed an emergency assistance **provider**, Starr Global Emergency Assistance, to provide and arrange emergency assistance services 24 hours a day throughout the year whilst the Insured Person is travelling on a Trip.

We shall not be liable to the Insured Person and/or the Policyholder (whether in contract, tort (including negligence), breach of statutory duty or otherwise) arising out of or in connection with the acts or omissions of Starr Global Emergency Assistance arising out of or in connection with the subject matter of this Policy.

(a) ROUND-THE-CLOCK HOTLINE SERVICE

The Insured Person may contact Our dedicated 24-hour hotline number at (+632) 8689 6641 to obtain immediate access to available services and/or advice.

(b) EMERGENCY MEDICAL EVACUATION AND REPATRIATION BENEFIT

(i) Emergency Medical Evacuation

If during the period of insurance an Insured Person sustains Serious Injury or suffers from Serious Sickness which directly causes or results in the necessity of emergency medical evacuation in the course of a Trip, Starr Global Emergency Assistance shall arrange and pay for a medically supervised emergency evacuation of the Insured Person to the nearest available Hospital that is appropriately equipped for the particular Serious Injury or Serious Sickness.

(ii) Emergency Medical Repatriation

In the event that the Insured Person's condition stabilizes, Starr Global Emergency Assistance shall arrange and pay for a medically supervised repatriation to the Philippines for continuous care and proper treatment. Starr Global Emergency Assistance retains the absolute right to decide the place to which the Insured Person shall be evacuated and the means or method by which such evacuation shall be carried out having regard to all the assessed facts and circumstances about which Starr Global Emergency Assistance is aware at the relevant time.

(c) COMPASSIONATE VISIT

(i) Hospitalization of Insured Person

If during the period of insurance an Insured Person sustains Injury or suffers from Sickness which results in the necessity of hospitalization for at least five (5) consecutive days in the course of a Trip, Starr Global Emergency Assistance will

arrange and pay for the cost of a round trip economy class air ticket and/or other reasonable transportation means for one of the Insured Person's relatives or friends to visit the Insured Person. We shall also reimburse the Insured Person's visitor's associated hotel accommodation expenses, excluding the costs of drinks, meals and other hotel expenses, subject to the maximum Sum Insured as stated in the Schedule per night up to five (5) consecutive nights.

(ii) Death of Insured Person

If during the period of insurance an Insured Person sustains Injury or suffers from Sickness which results in death in the course of a Trip, Starr Global Emergency Assistance will arrange and pay for a round trip economy class air ticket and/or other reasonable transportation means for one Immediate Family Member for handling the necessary funeral arrangement procedures. We shall also reimburse the Immediate Family Member for his/her associated hotel accommodation expenses, excluding the costs of drinks, meals and other hotel expenses, subject to the maximum Sum Insured as stated in the Schedule per night up to five (5) consecutive nights.

(iii) Death of Immediate Family Member

If during the period of insurance an Immediate Family Member passes away while the Insured Person is in the course of a Trip, Starr Global Emergency Assistance will arrange and pay for a round trip economy class air ticket and/or any reasonable transportation means for the Insured Person to return to the Philippines for taking care of the necessary arrangements.

In no event shall the reimbursed expenses under this section (d) exceed the relevant Sums Insured of Compassionate Visit as stated in the Schedule.

(d) RETURN OF CHILD(REN)

If during the period of insurance an Insured Person sustains Injury or suffers from Sickness in the course of a Trip which results in the necessity of hospitalization overseas, leaving his/her Child(ren) unattended, Starr Global Emergency Assistance will arrange and pay for a single trip economy class air ticket(s) and/or other reasonable transportation means for sending the Child(ren) back to the Philippines with an appropriate Escort, if necessary.

(e) REPATRIATION OF MORTAL REMAINS

If during the period of insurance an Insured Person sustains Injury or suffers from Sickness which results in death in the course of a Trip, Starr Global Emergency Assistance will arrange and pay for the repatriation of the remains or ashes of the Insured Person to the Philippines. In addition, We shall reimburse the Insured Person's estate expenses actually incurred for service and supplies provided by a mortician or undertaker, including but not limited to the cost of a casket, the embalming or cremation if so elected.

PROVISIONS FOR SECTION 4

- (a) Any service rendered without the authorization and/or intervention of Starr Global Emergency Assistance is not covered.
- (b) Any service rendered by another party apart from Starr Global Emergency Assistance is not covered.
- (c) Any written authorization by Starr Global Emergency Assistance shall not be unreasonably withheld.

SECTION 5 – PERSONAL BAGGAGE

If during the period of insurance an Insured Person sustains accidental loss of or damage to his/her personal baggage being carried in the course of a Trip, We shall indemnify the Insured Person for such loss or damage subject to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 5

- (a) Loss of or damage to any personal baggage due to moth, vermin, wear and tear, atmospheric or climatic conditions, gradual deterioration, mechanical or electrical failure, any process of cleaning, restoring, repairing, alteration, confiscation or detention by customs or any other authority are not covered.
- (b) Loss of or damage to any software, antiques, jewelry, artificial teeth or limbs, money, securities, tickets or documents, motor vehicles (including accessories), motorcycles, boats, motors, any other conveyances, snow skis, contact lens, spectacles, denture, prosthesis, brittle or fragile items, portable telecommunication equipment and handheld computer are not covered.
- (c) Loss or damage to hired or leased equipment or any personal baggage forwarded in advance of a Trip or separately mailed or shipped other than in the same Common Carrier carrying the Insured Person at the same time are not covered.
- (d) An Insured Person shall take all reasonable and necessary precautions for the safety of all of his/her personal baggage and any unexplained loss or damage to any personal baggage which was left unattended in any Common Carrier or public place are not covered.
- (e) An Insured Person must report to the police having jurisdiction at the place where the theft, loss or willful damage by a third party of the personal baggage occurs, or report to the Common Carrier Operator if the loss or damage occurred in transit, within twenty-four (24) hours of the occurrence. All supporting documentation from the Common Carrier Operator

or the police having jurisdiction at the place where the theft, loss or willful damage by a third party of the personal baggage occurred must be submitted when the Insured Person makes a claim.

- (f) We shall be entitled to take and keep possession of the lost or damaged personal baggage and to deal with salvage at Our absolute discretion.
- (g) The indemnity for each item/set/pair of article and laptop computer including its accessories shall be limited to the maximum amount stated in the Schedule.
- (h) We shall only be liable to indemnify the Insured Person for a reasonable proportion, as determined by Us, of the total value of the set or pair where the lost or damaged article is part of a set or a pair.
- (i) We shall make payment subject to allowance for reasonable wear, tear and depreciation in respect of articles more than one (1) year old.
- (j) Any loss claimed under Section 6 – Baggage Delay arising from the same cause is excluded.

SECTION 6 – BAGGAGE DELAY

If during the period of insurance an Insured Person's checked-in baggage is delayed or temporarily mislaid on delivery by the Common Carrier Operator in the course of the Insured Person's Trip for more than the defined hours stated in the Schedule from the actual arrival time, We shall indemnify the Insured Person for any reasonable expenses incurred by the Insured Person in purchasing essential items of clothing and toiletries while abroad subject to the maximum Sum Insured stated in the Schedule.

In the event that Insured Person's checked-in baggage is delayed upon return of the Insured Person to his point-of-origin, We shall pay a cash benefit after six (6) hours of delay up to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 6

- (a) The delay must be certified by the Common Carrier Operator.
- (b) Unexplained delay, delay due to confiscation or detention by customs or any other authority, or delay of any personal baggage forwarded in advance of a Trip or separately mailed or shipped other than in the Common Carrier carrying the Insured Person at the same time are not covered.
- (c) Original receipts must be produced by an Insured Person showing details of the expenditures when a claim arises.
- (d) Any loss claimed under Section 5 – Personal Baggage arising from the same cause is excluded.

SECTION 7 – PERSONAL MONEY

If during the period of insurance an Insured Person sustains loss of cash, signed traveller's cheque(s) or money order as a direct result of theft, robbery or burglary in the course of a Trip, We shall indemnify the Insured Person for such loss subject to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 7

- (a) An Insured Person must report the theft, robbery or burglary to the police having jurisdiction at the place where the loss occurred within twenty-four (24) hours of the occurrence.
- (b) Unexplained loss or loss due to confiscation or detention by customs or any other authority, devaluation of currency, or shortages due to errors or omissions during money exchange transactions are not covered.
- (c) This section is not applicable to the Insured Person aged ten (10) or below.

SECTION 8 – DOCUMENT LOSS

If during the period of insurance an Insured Person sustains loss of his/her passport, entry visa or other travel documents that are necessary for immigration clearance on account of theft, robbery or burglary in the course of a Trip, We shall reimburse the Insured Person for: (i) the replacement cost of the lost document; and (ii) additional reasonable travel and hotel accommodation expenses necessarily incurred for the arrangement of replacing the lost document, subject to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 8

- (a) The Insured Person must report the theft, robbery or burglary to the police having jurisdiction at the place where the loss occurred within twenty-four (24) hours of the occurrence.
- (b) Travel expenses are limited to economy class if by air or train.
- (c) The travel and hotel accommodation expenses are subject to a maximum amount per day as stated in the Schedule.
- (d) Loss of any travel document or visa which is not needed to complete the particular Trip during which the loss occurred is excluded.
- (e) Unexplained loss, mysterious disappearance or loss due to confiscation or detention by customs or any other authority are excluded.

SECTION 9 – TRAVEL DELAY AND RE-ROUTE

In the event that either the actual departure or arrival time of the Common Carrier in which an Insured Person has arranged to travel in the course of a Trip is delayed from the scheduled departure or arrival time respectively specified in the original

itinerary due to a sudden outbreak of strike or industrial action, riot, civil commotion, hijack, adverse weather or mechanical fault of the Common Carrier, We shall pay a cash benefit per each six (6) hours of delay up to the maximum Sum Insured stated in the Schedule.

If as a result of the said delay, the Common Carrier is cancelled or delayed for over twelve (12) hours from the time specified in the original itinerary, We shall indemnify an Insured Person in respect of additional travelling expenses necessarily incurred for re-routing his/her itinerary to reach the original destination subject to the maximum Sum Insured stated in the Schedule.

SECTION 10 – TRIP CANCELLATION

We shall indemnify the Insured Person for the loss of travel fare, land arrangements including Entrance Fees and/or accommodation expenses paid in advance for which he/she is legally liable and which is not recoverable from any other source consequent upon the cancellation of the Trip necessitated by any of the following occurring within thirty (30) days (except c and d below) before the commencement of a Trip subject to the maximum Sum Insured stated in the Schedule:

- (a) Unanticipated death, Serious Injury, Serious Sickness, witness summons, or jury service of an Insured Person;
- (b) Unanticipated death, Serious Injury or Serious Sickness of an Insured Person's Immediate Family Member, travel companion or co-partner;
- (c) Unanticipated outbreak of strike, riot or civil commotion, adverse weather conditions or Infectious Disease at the planned destination arising within one (1) week before the departure date; or
- (d) Serious damage to the Insured Person's residence in the Philippines from fire or flood within one (1) week from the departure date which requires the Insured Person's presence in the premises on the departure date.

SECTION 11 – TRIP CURTAILMENT

We shall indemnify the Insured Person for (i) any additional travel fare and/or accommodation expenses; and (ii) any loss of travel fare, land arrangements including Entrance Fees and/or accommodation expenses forfeited by the Insured Person which are not recoverable from any other source and consequent upon his/her return to the Philippines necessitated by any of the following after the commencement of a Trip subject to the maximum Sum Insured stated in the Schedule:

- (a) Unanticipated death, Serious Injury or Serious Sickness of an Insured Person;
- (b) Unanticipated death, Serious Injury or Serious Sickness of an Insured Person's Immediate Family Member, travel companion or co-partner; or
- (c) Unanticipated outbreak of strike, riot or civil commotion, adverse weather conditions or Infectious Disease at the planned destination which will prevent the Insured Person from continuing with his/her Trip.

This coverage is effective only if the expenses are incurred before the Insured Person became aware of any of the above circumstances, which could lead to the disruption of his/her particular Trip.

This benefit extends to cover any additional travel expense for the extension of the Insured's Trip, in the event the Insured is hospitalized as a result of a covered illness or accident as recommended by a Qualified Medical Practitioner.

SECTION 12 – PERSONAL LIABILITY

We shall indemnify the Insured Person for any legal costs incurred under any of the following circumstances due to his/her negligence in the course of a Trip subject to the maximum Sum Insured stated in the Schedule on the condition that the Insured Person does not offer or promise payment or admit fault to any other third party, and/or become involved in any litigation without Our written approval, but such approval must not be unreasonable withheld:

- (a) Accidental death or Injury to any person; or
- (b) Accidental loss of or damage to the property of any person.

PROVISIONS FOR SECTION 12

We shall not be liable for the following:

- (a) Damage to the property of or to any person who is an Immediate Family Member or the employer of the Insured Person;
- (b) Damage to property which belongs to the Insured Person or is in his/her care, custody or control;
- (c) Damage relating to any liability assumed by the Insured Person under contract;
- (d) Damage relating to the willful, malicious, or unlawful act on the part of the Insured Person;
- (e) The ownership, possession or use of vehicles, aircraft, watercraft, firearms or animals;
- (f) The undertaking of any trade, business or profession;
- (g) Any criminal proceedings; or
- (h) Any liability which has been admitted or settled by the Insured Person.

SECTION 13 – RENTAL VEHICLE EXCESS

If during the period of insurance the Insured Person hires a vehicle which is stolen, damaged or involved in a collision whilst driving or under the control of the Insured Person in the course of a Trip, We shall reimburse the Insured Person for the rental vehicle excess subject to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 13

- (a) The Insured Person must take comprehensive motor vehicle insurance provided by the rental organization against any loss or damage to the rental vehicle during the rental period.

- (b) The Insured Person must not violate any terms of the rental agreement or comprehensive motor vehicle insurance policy.
- (c) The Insured Person must be liable for the loss or damage of the rental vehicle in the incident.
- (d) The Insured Person must hold a valid driving license for the country in which the theft, damage or collision has occurred.
- (e) Any illegal or unlawful use of the rental vehicle by the Insured Person is excluded.
- (f) Any incident which occurs while the rental vehicle is under the control of the Insured Person who is under the effects of alcohol or drugs are excluded.
- (g) This benefit shall be payable once per Trip.

SECTION 14 – LOSS OF CREDIT CARD

If during the period of insurance the Insured Person sustains loss of credit card as a direct result of theft, robbery or burglary in the course of a Trip, We shall reimburse the Insured Person for any monetary loss due to the unauthorized use of such credit card subject to the maximum Sum Insured stated in the Schedule.

PROVISIONS FOR SECTION 14

- (a) The Insured Person must report the theft, robbery or burglary to the police having jurisdiction at the place where the loss occurred within twenty-four (24) hours of the occurrence.
- (b) The Insured Person must report the theft, robbery or burglary to the local branch or agent of the authority that issued the credit card.

PART II – DEFINITIONS

“Accident” means an unforeseen and involuntary event which caused Injury.

“Acquired Immune Deficiency Syndrome” or “AIDS” shall have the meanings assigned to it by the World Health Organization including Opportunistic Infection, Malignant Neoplasm, Human Immunodeficiency Virus (HIV), Encephalopathy (Dementia), HIV Wasting Syndrome or any disease or illness in the presence of a seropositive test for HIV.

“Activities of Daily Living” means:

- (a) Washing - the ability to wash in the bath or shower (including getting into and out of the bath or shower) or wash satisfactorily by other means;
- (b) Dressing - the ability to put on, take off, secure and unfasten all garments and, as appropriate, any braces, artificial limbs or other surgical appliances;
- (c) Transferring - the ability to move from a bed to an upright chair or wheelchair and vice versa;
- (d) Mobility - the ability to move indoors from room to room on level surfaces;
- (e) Toileting - the ability to use the lavatory or otherwise manage bowel and bladder functions so as to maintain a satisfactory level of personal hygiene;
- (f) Feeding - the ability to feed oneself once food has been prepared and made available.

“Child(ren)” means child(ren) aged between six (6) months to seventeen (17) years of age.

“Civil War” means an internecine war, or a war carried on between or among opposing citizen of the same country or nations.

“Common Carrier” means any mechanically propelled conveyance operated by a company or an individual licensed to carry passengers for hire.

“Common Carrier Operator” means a company or an individual that operates a Common Carrier and is licensed to carry passengers for hire.

“Confined” or “Confinement” means admitted in a Hospital for medical treatment due to an Injury or Sickness upon the recommendation of a Qualified Medical Practitioner and continuously stays in the Hospital prior to his/her discharge from the Hospital. Confinement will be evidenced by the daily room and board charged by the Hospital.

“Effective Date” means the date on which insurance on the Policy Schedule commences.

“Entrance Fees” means an amount of money that is paid to gain entry into a theme parks, stadiums, museums, & theaters. This excludes fees paid to register, enroll, sign-up for a business conferences, courses, and workshops.

“Escort” means an Immediate Family Member, legal guardian, or person authorized/nominated by the Insured/Insured's spouse, originating from the Philippines.

“Fractured Leg or Patella with Established Non-Union” means a complete break into two pieces of the patella or leg bone where:

- (a) the patella or leg bone does not mend properly such that it cannot function normally; and
- (b) this condition is diagnosed by a Qualified Medical Practitioner to last for the remainder of the Insured Person's life.

“Hospital” means an establishment which meets all the following requirements:

- (a) holds a license as a Hospital (if licensing is required in the state or governmental jurisdiction); and
- (b) operates primarily for the reception, care and treatment of sick, ailing or injured persons as in-patients; and
- (c) provides 24-hour a day nursing services by registered or graduated nurses; and
- (d) has a staff of one or more Qualified Medical Practitioner(s) at all times; and
- (e) provides organized facilities for diagnosis and major surgical facilities; and
- (f) is not primarily a clinic, nursing, rest or convalescent home or similar establishment, or a place for alcoholics or drug addicts.

“Immediate Family Member” means the Insured Person's spouse, parent, parent-in-law, grandparent, son, daughter, son-in-law, daughter-in-law, brother, sister or grandchild.

“Infectious Diseases” mean any kind of infectious diseases that have not attained the status of a pandemic as declared by the World Health Organization or an epidemic in the places covered by a Trip as declared by the public health authority in those places.

“Injury” means bodily injury which is solely caused by an Accident and independently of any other cause.

“Insured Person” means the person(s) insured in the Schedule or subsequently endorsed hereon.

“Loss of Thumb(s) / Finger(s) / Toe(s)” means complete severance through or above the metacarpophalangeal or metatarsophalangeal joints.

“Loss of Hearing” means total and irrecoverable loss of hearing.

“Loss of Limb” means loss by physical severance of a hand at or above the wrist or of a foot at or above the ankle.

“Loss of Sight” means the entire and irrecoverable loss of sight.

“Loss of Speech” means the disability in articulating any three of the four sounds which contribute to the speech such as the Labial sounds, the Alveololabial sounds, the Palatal sounds and the Velar sounds, or total loss of vocal cord or damage of speech centre in the brain resulting in Aphasia.

“Loss of Use of Limb(s) / Thumb(s) / Finger(s) / Toe(s)” means total functional disablement of any limb, thumb, finger or toe and is treated like the total loss of said limb, thumb, finger or toe.

“Malignant Neoplasm” shall include but not be limited to Kaposi's sarcoma, central nervous system lymphoma and/or other malignancies now known or which become known as immediate causes of death, an illness or disability, in the presence of Acquired Immune Deficiency Syndrome (AIDS).

“Opportunistic Infection” shall include but not be limited to pneumocystis carinii pneumonia, organism of chronic enteritis, virus and/or disseminated fungi infection caused in the presence of Acquired Immune Deficiency Syndrome (AIDS).

“Percentage of Sum Insured” means the Percentage of Sum Insured stated in Compensation Table 1 and/or Compensation Table 2 of Part I herein.

“Permanent” means lasting twelve (12) consecutive months from the date of Accident and at the expiry of that period being beyond hope of improvement as certified by a Qualified Medical Practitioner.

“Permanent Total Disablement” means when as the result of Injury and commencing within twelve (12) consecutive months from the date of Accident, the Insured Person is totally and permanently disabled and prevented from engaging in occupation or employment for which he/she is reasonably qualified by reason of his/her of twelve (12) consecutive months and certified by a Qualified Medical Practitioner to be total, continuous and permanent for the remainder of his/her life.

“Policy” means this Policy and any other documents stated in Entire Contract of Part VII herein.

“Policyholder” means a person or company(ies) who is an applicant of the Policy and is named in the Schedule as Policyholder.

“Pre-existing Condition” means the condition for which the Insured Person received or was recommended by a Qualified Medical Practitioner for any treatment, diagnosis, consultation or prescribed drugs, or the signs or symptoms of which the insured person was aware or should reasonably have been aware within one hundred eighty (180) consecutive days immediately prior to the Policy's Effective Date.

“Qualified Medical Practitioner” means any person qualified and legally authorized by the government with jurisdiction in the geographical area of his or her practice to render medical and regular service, but excluding a Qualified Medical Practitioner who is the Insured Person, an Immediate Family Member of the Insured Person or someone living in the same household as the Insured Person.

“Schedule” means the Schedule attached to and incorporated in this Policy.

“Second Degree Burn” means both the epidermis and the underlying dermis are damaged caused by heat, electricity, chemicals, light or radiation.

“Serious Injury or Serious Sickness” means injury or sickness which requires treatment by a Qualified Medical Practitioner and which results in the Insured Person being certified by that Qualified Medical Practitioner as having a life threatening condition and being unfit to travel or continue with his/her Trip. When Serious Injury or Serious Sickness is applied to the Immediate Family Member, travel companion or co-partner, it means injury or sickness which requires treatments by a Qualified Medical Practitioner and which results in the Immediate Family Member, travel companion or co-partner being certified by that Qualified Medical Practitioner as having a life threatening condition which leads to the discontinuation or cancellation of the Insured Person's Trip.

“Sickness” means an illness or disease first contracted and commenced by the Insured Person during the Trip that requires treatment by a Qualified Medical Practitioner.

“Sum Insured” means the amount of sum insured stated in the Schedule.

“Terrorist” or **“Member of a Terrorist Organization”** means any person who commits, or attempts to commit, a Terrorist Act or who participates in or facilitates the commission of a Terrorist Act and/or is verified or recognized or designated by any government or authority or committee as a terrorist.

“Terrorist Act” means an act including but not limited to the use or threatened use of force or violence against person or property, or the commission of an act that is dangerous to human life or property, or the commission of an act that interferes with or disrupts an electronic or communication system, undertaken by any person or group, whether or not acting on behalf of or in connection with any organization, government, power, authority or military force, when the effect is to intimidate or coerce a government, the civilian population or any segment thereof, or to disrupt any segment of the economy.

“Third Degree Burn” means full thickness skin destruction caused by heat, electricity, chemicals, light or radiation.

“Trip” means a journey taken by an Insured Person outside the Philippines subject to a maximum of one hundred and eighty

(180) days as defined by the period of insurance stated in the Schedule. The journey shall be deemed to commence when the Insured Person arrives at the immigration counter in the Philippines for the purpose of starting the journey; and cease when he/she returns to the immigration counter in the Philippines upon completion of such journey .

“**War**” means war (declared or undeclared) or any warlike activities, including use of military force by any sovereign nation to achieve economic, geographic, nationalistic, political, racial, religious or other ends.

“**We, Us, Our**” means Starr International Insurance Philippines Branch. .

PART III – GENERAL EXCLUSIONS

We shall not pay under any section of this Policy for loss, Injury, damage or liability suffered and/or sustained by or arising directly or indirectly as a result of or in connection with:

1. War, Civil War, invasion, insurrection, revolution, use of military power or usurpation of government or military power, direct participation in strike, riot and civil commotion;
2. Nuclear risks of any nature; biological, chemical, radioactive, nuclear pollution or contamination exposure;
3. Any prohibition or regulations by any government; confiscation, detention, destruction by customs or other authorities;
4. An Insured Person who is a Terrorist or a Member of a Terrorist Organization; any illegal or unlawful act by the Insured Person;
5. An Insured Person not taking all reasonable efforts to avoid Injury or to minimize any claim under this Policy;
6. Riding or driving in any kind of motor racing competition, engaging in a professional capacity in any sport where an Insured Person would or could earn income or remuneration from engaging in such sport as a source of income;
7. Any loss which is connected with the effects of alcohol or drugs other than those prescribed by a Qualified Medical Practitioner;
8. Suicide or attempted suicide or intentional self-injury, or self-exposure to needless peril;
9. Any medical treatment received in the course of a Trip which was made for the purpose of receiving medical treatment (need not be the sole purpose); or the Trip was undertaken while the Insured Person was unfit to travel or against the advice of a Qualified Medical Practitioner;
10. Any Pre-existing Condition, cosmetic, plastic or any elective surgery; surgical or non-surgical treatment of obesity (including morbid obesity) or weight control programs, congenital or heredity disease or defect, congenital anomalies or any complications or conditions arising therefrom;
11. Health check-ups or any investigation(s) not directly related to admission diagnosis, sickness or injury, or any treatment or investigation which is not medically necessary;
12. Insured Person’s expenses incurred relating to the cost of prosthesis, contact lens, spectacles, hearing aids, dentures and other medical equipment; or any expenses incurred relating to dental or optical treatment unless such costs are necessarily incurred due to an Accident;
13. Psychosis, sleep disturbance disorder, mental or nervous disorders, pregnancy, miscarriage or childbirth;
14. Any Injury or Sickness commencing in the presence of a zero positive test for sexually transmitted disease;
15. An Insured Person engaging in naval, military or air force service or operations; armed force service;
16. Piloting or serving as a crewmember or riding in any aircraft except as a fare paying passenger on a regularly scheduled airline. or
17. Any loss which occurs while the Insured Person is in any country whereby the provision of insurance or payment for a loss or claim would be prohibited by the U.S. economic or trade sanctions laws, regulations or designations
18. Notwithstanding any provision to the contrary, this Policy is not liable for and excludes any loss, damage, liability, expense, fines, penalties or any other amount directly caused by or arising out of any of the following:
 - (a) Any Infectious Disease, virus, bacterium or other microorganism (whether asymptomatic or not); or
 - (b) Severe acute respiratory syndrome Coronavirus 2 (SARS-CoV-2) or Coronavirus disease (COVID-19), including any mutation or variation thereof; or
 - (c) Pandemic or epidemic, as declared as such by the World Health Organization or any governmental authority.

If the Insurer alleges that, by reason of this exclusion, any amount is not covered by this Policy, the burden of proving the contrary shall rest on the Insured.

PART IV – TERMINATION OF COVERAGE

We may terminate this Policy at any time during the Period of Insurance by giving thirty (30) days prior notice in writing to the last known address of the Policyholder or its insurance intermediary. This notice period may be made shortened, taking into account the period of insurance.

In accordance with Section 64 of the Insurance Code, the notice shall be based on one or more of the following, occurring after the Effective Date of this Policy:

- (a) Nonpayment of premium;
- (b) Conviction of a crime arising out of acts increasing the hazard insured against;
- (c) Discovery of fraud or material misrepresentation;
- (d) Discovery of willful or reckless acts or omissions increasing the hazard insured against.
- (e) Physical changes in the property insured which result in the property becoming uninsurable;

- (f) Discovery of other insurance coverage that makes the total insurance in excess of the value of the property insured;
or
- (g) A determination by the Commissioner that the continuation of the policy would violate or would place the insurer in violation of this Code.

The Policyholder may cancel this Policy within five (5) days of purchasing this Policy provided this Policy is valid for a minimum of 30 days by giving Us a written notice. The Policyholder must return the Policy documents when he/she cancels the Policy. If no claims have been made by the Policyholder or any Insured Person on the Policy, the premium received will be refunded in full.

The right of the Insured Person to cancel the Policy under this provision will no longer be available once the Trip has commenced, the Insured has used the Policy, once the period of insurance has lapsed or when a claim on the Policy has been filed.

This Policy is non-renewable.

Except as prescribed by the laws of the Philippines or as provided for in this Policy, no premium shall be returned once the coverage has effected.

PART V - PREMIUM PROVISIONS

PREMIUM

The premiums for this Policy will be based on the rates currently in force in the application or agreed in the quotation slip, the plan and the coverage and amount of insurance in effect. However, We reserve the right to change rates at any time if any of the following events take place during the period of insurance:

- (a) The terms of the Policy change;
- (b) A division, subsidiary, affiliated organization or eligible class is added or deleted from the Policy;
- (c) There is a change in the factors bearing on the risk assumed;
- (d) There is a misrepresentation in the information We relied on in establishing the premium rate;
- (e) Any law or regulation is amended to the extent it affects Our benefit obligation.

PAYMENT OF PREMIUM

The premium is due on the Policy's Effective Date. If any premium is not paid when due, the Policy will be canceled, subject to prior notice as provided under Part IV above, as of the premium due date.

PART VI – CLAIM PROVISIONS

OBLIGATION

The following clauses in this section of the Policy relating to Claims Provisions shall be deemed condition precedents to the liability of Us to make any payment under this Policy.

TIME OF NOTICE OF CLAIM

Written notice of a claim must be given to Us within thirty (30) days after occurrence of any Accident or other event that might give rise to a claim under this Policy. However, in the event of accidental death, notice must be given to Us within fifteen (15) days from the date of the incident.

FORMS FOR PROOF OF LOSS

We, upon receipt of such notice, shall furnish to the claimant such forms as are usually furnished by Us for filing proof of loss. If such forms are not so furnished within fifteen (15) days after the receipt of such notice, the claimant shall be deemed to have complied with the requirements of this Policy as to proof of loss upon submitting within the time fixed in this Policy for filing proof of loss, written proof covering the occurrence, character and extent of the loss for which a claim is made. All certificates, information and evidence required by Us shall be furnished at the expense of the Insured Person/claimant or his legal personal representatives and shall be in such form and of such nature as We may prescribe.

SUFFICIENCY OF NOTICE

Such notice by or on behalf of the Insured Person given to Us or to Our general agent, with particulars sufficient to identify the Insured Person shall be deemed to be notice to Us. Failure to give notice within the time provided in this Policy shall not invalidate any claim if it is shown that it was not reasonably practicable to give such notice and that notice was given as soon as was reasonably practicable.

CLAIMANT COOPERATION PROVISION

Failure of the claimant to cooperate with Us in the administration of a claim may result in the delay or termination of a claim. Such cooperation includes, but is not limited to, providing any information or documents needed to determine whether benefits are payable or the actual benefit amount due.

TIME FOR FILING PROOF OF LOSS

Affirmative proof of loss must be furnished to Us at Our said office in case of a claim for such loss within ninety (90) days after the termination of the period for which We are liable under this Policy. If it is shown that it was not reasonably practicable to give such notice within such time, such proof must be furnished as soon as reasonably practicable and in any event within one (1) year after the date of such loss.

PHYSICAL EXAMINATION AND AUTOPSY

We reserve the right to have a Qualified Medical Practitioner examine the Insured Person as often as is reasonably necessary. This section applies when a claim is pending or while benefits are being paid. We also have the right to request an autopsy in the case of death, unless the law forbids it. We shall pay the cost of the examination or autopsy.

FRAUDULENT CLAIMS

If the claim be in any respect fraudulent or if any fraudulent means or devices be used by the Insured Person or anyone acting on the Insured Person's behalf to obtain any benefit under this Policy, this Policy shall immediately become terminated and all benefit in respect of such claims shall be forfeited from the date on which the fraudulent claim is proffered.

RIGHT OF RECOVERY

In the event authorization of payment and/or payment is made by Us or for a medical claim which is not covered under this Policy or when the limit of liability of this insurance is exceeded, We reserve the right to recover the said sum or excess from the Insured Person.

SUBROGATION

In the event of any payment under this Policy, We shall be subrogated to all the Insured Person's rights of recovery therefore against any person or organization and the Insured Person shall execute and deliver instruments and papers and do whatever else is necessary to secure such rights. The Insured Person shall take no action after the loss to prejudice such rights.

LEGAL ACTIONS

No action at law or in equity shall be brought to recover on this Policy prior to the expiration of sixty (60) days after written proof of loss has been furnished in accordance with the requirements of this Policy. No such action shall be brought after the expiration of three (3) years after the time written proof of loss is required to be furnished.

PART VII – GENERAL CONDITIONS

ENTIRE CONTRACT

The Policy, Schedule, applications, endorsements and attachments (if any) shall constitute the entire contract of insurance. No statement made by the Policyholder not included herein shall void the Policy or be used in any legal proceedings hereunder unless such statement is fraudulent. No agent has authority to change this insurance or to waive any of its provisions. No change in this insurance shall be valid unless approved by Us and endorsed hereon in accordance with Section 50 of the Insurance Code.

ELIGIBILITY OF INSURED PERSON

- (a) The insurance under this Policy shall apply to Insured Persons between six (6) months to eighty-five (85) years of age.
- (b) Family plan under this Policy shall apply to legally married spouses and their legitimate and accompanied Child(ren).

GEOGRAPHICAL LIMIT AND OPERATIVE TIME

Insurance provided under this Policy shall apply twenty-four (24) hours a day anywhere in the world in the course of a Trip unless endorsed or amended by Us.

TO WHOM INDEMNITIES PAYABLE

Any indemnity related to accidental death shall be payable to the Insured Person's estate. All other indemnities shall be payable to the Insured Person.

POLICY VALIDATION

This Policy is applicable to leisure and business travel. With regard to business travel, this Policy shall only apply to a Trip undertaken for the purpose of carrying out professional, managerial, clerical and/or administrative tasks.

ASSIGNMENT

No notice of assignment of interest under this Policy shall be binding upon Us unless and until the original or a duplicate thereof is filed at Starr International Insurance Philippines Branch, Unit 5, 23rd Floor, Tower 2, The Enterprise Center 6766, Ayala Avenue cor. Paseo de Roxas, Legaspi Village, Makati City and Our consent to such assignment is endorsed. We do not assume any responsibility for the validity of an assignment. No provision of the charter, constitution or by-laws of Us shall be used in defense of any claim arising under this Policy, unless such provision is incorporated in full in this Policy.

TRIP EXTENSION

In the event the Trip is being unavoidably delayed which is outside the control of the Insured Person, the insurance cover shall be automatically extended until the Insured Person's return to the Philippines subject to a maximum of seven (7) days at no additional premium. However, the Insured Person must seek Our approval for such extension prior to the expiry date of the Policy.

EXAMINATION OF RECORDS AND AUDIT

We shall be permitted to examine and audit the Policyholder's books and records at any time during the term of the Policy and within two (2) years after the termination of the Policy as they relate to the premiums or subject matter of this Policy.

OTHER INSURANCE

If any loss, damage or legal liability covered under this Policy is also covered by any other insurance, we shall not be liable under this Policy except for any excess beyond the amount payable under such other insurance, provided that the benefit of Accidental Death and Disablement, Burns Benefit, Overseas Hospital Cash and Travel Delay shall not be limited by the foregoing limitation.

MEDIATION PROVISION per Circular Letter 2015-58A

In the event of any controversy or claim arising out of or relating to this contract, or a breach thereof, the parties hereto agree first to try and settle the dispute by mediation, administered by the Insurance Commission or any recognized mediation

institution under its Mediation Rules, before resorting to arbitration, litigation or some other dispute resolution procedure."

CIVIL CODE 1250 WAIVER CLAUSE

It is hereby declared and agreed that the provision of Article 1250 of the Civil Code of the Philippines (Republic Act No. 386) which reads: "In case an extraordinary inflation or deflation of the currency stipulated should supervene, the value of the currency at the time of the establishment of the obligation shall be the basis of payment..." shall not apply in determining the extent of liability under the provisions of this Policy.

GOVERNING LAW

This Policy is subject to the laws of the Philippines and the parties hereto agree to submit to the jurisdiction of the courts of the Philippines.

DISPUTE RESOLUTION

In the event of any dispute which may arise under or in connection with this Policy, whether arising before or after the termination of this Policy, including any determination of the amount of loss, We and the Insured Person agree to participate in a mediation process administered by the Insurance Commission or any recognized mediation institution to resolve such dispute before resorting to arbitration, litigation, or some other dispute resolution procedure. Any mediation process in respect of any claim brought by the Insured Person for loss or damage under this Policy shall be commenced within 30 days after proof of loss is received by Us, and any mediation process must be concluded within 30 days from and after its commencement. In the event that a dispute is not settled through mediation, either party shall have the right to commence a judicial proceeding or, if the parties agree, a binding arbitration proceeding to resolve such dispute. However, such judicial or arbitration proceeding shall not be commenced until at least ninety (90) days after the date the mediation shall have been concluded or terminated.

In the event the dispute is not settled by mediation, and provided that no party has earlier brought the dispute for resolution by a competent court, either party may submit the dispute to a binding arbitration proceeding in accordance with the Rules of Arbitration of the International Chamber of Commerce, in which the arbitration panel shall be composed of three disinterested individuals. In either mediation or arbitration, the mediator(s) or arbitrators shall have knowledge of the legal, corporate management, or insurance issues relevant to the matters in dispute. Any mediation or arbitration and all related proceedings will be conducted in English. If a party submits a document, witness evidence in a language other than English, that party must also submit an accurate English translation of the same. Each party shall bear its own costs and only share equally the common expenses of the mediation or binding arbitration such as the fees to be paid to the mediator or arbitrator and the mediation or arbitration center.

Notwithstanding the pendency of an arbitration proceeding, any aggrieved party may seek an interim or provisional relief, including but not limited to a preliminary injunctive relief or restraint from the appropriate court. This is without prejudice to the right of a party to seek such interim or provisional relief from the arbitral tribunal.

Notwithstanding any of the foregoing, in respect of any claim of the Insured Person for loss or damage under this Policy, if no ascertainment of loss is made by the parties through the mediation process and following its conclusion but within 60 days after proof of loss is received by Us, We shall pay the amount of loss or damage claimed by the Insured Person within 90 days after proof of loss is received by Us, without prejudice to any remedy available to Us to recover the amount paid should it be determined thereafter that the claim is not entitled to indemnification under this Policy.

In the alternative, if the dispute is not settled by mediation, either party may bring the proper action before the competent courts in the Philippines, provided that no party has earlier submitted the dispute to binding arbitration.

CLERICAL ERROR

Our clerical errors shall not invalidate insurance otherwise valid nor continue insurance otherwise not valid in accordance with the provisions of this Policy and the applicable laws.

DATA PRIVACY

The Insured Person hereby agrees that any personal information collected or held by Us is provided and may be held, used and disclosed by Us to individuals/organizations associated with Us or to any selected third party (within or outside the Philippines for the purposes of processing any claim under this Policy and providing subsequent services for this and other financial products and services, direct marketing, data matching and communicating with him/her for such purposes. If he/she does not wish to receive any direct marketing materials or calls, or wish to request access to and/or correction of any personal information held by Us concerning himself/herself, he/she should write to Starr International Insurance Philippines Branch at the Unit 5, 23rd Floor, Tower 2, The Enterprise Center 6766, Ayala Avenue cor. Paseo de Roxas, Legaspi Village, Makati City.

COMPLIANCE WITH APPLICABLE ECONOMIC AND TRADE SANCTION LAWS

Any benefit or payment under this Policy will only be made in full compliance with all economic or trade sanctions, laws or regulations of any government or jurisdiction, including but not limited to, sanctions, laws and regulations administered and enforced by the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC"). Whenever coverage provided under this Policy would be in violation of any such sanctions, laws or regulations, such coverage shall be null and void ab initio.

Starr International Insurance Philippines Branch

Unit 5, 23rd Floor, Tower 2, The Enterprise Center, 6766 Ayala Ave.,
cor. Paseo de Roxas, Legaspi Village, Makati City 1226, Philippines
Tel: (632) 8689 6600 Fax: (632) 8689 6630
Website: www.starrcompanies.com

IN WITNESS WHEREOF, the STARR INTERNATIONAL INSURANCE PHILIPPINES BRANCH has caused this Policy to be executed on its behalf by the undersigned Authorized Representative

STARR INTERNATIONAL INSURANCE PHILIPPINES BRANCH
TIN # 008 514 896



RODERICK GIL R. NARVACAN
Country Manager, Philippines

Documentary Stamps to the value stated have been affixed and properly cancelled on the Office of this Policy.

IMPORTANT NOTICE

The Insurance Commission, with offices in Manila, Cebu, and Davao, is the government official in charge of the faithful execution and enforcement of all laws relating to insurance and has supervision over insurance companies. He is ready at all times to render assistance in settling any controversy between an Insurance Company and Policyholder relating to insurance matters.